

In an era of declining budgets and limited staffing, vital functions like medical transcription, release of information procedures and coding are often outsourced. This enables understaffed HIM departments to control costs, reduce liabilities and redirect scarce staff resources to more core responsibilities. In fact, studies show that outsourcing these functions increases productivity, efficiency and accuracy departmentally, institutionally and beyond.

As daily E/MPI management takes on new prominence in today's increasingly electronic health care environment, the idea of outsourcing is taking hold in this area as well. This is because you can address day-to-day challenges like time-consuming manual processes, system shortcomings, staff turnover and a growing backlog of data issues with one cost-effective solution.

IDManage® the customized, outsourced E/MPI management service from Just Associates provides:

- *Seven day-per-week coverage, eliminating staffing headaches*
- *Time and cost savings, similar to those found with outsourced transcription, ROI and billing services*
- *A remote, efficient and experienced workforce, resulting in higher output and improved quality of services*
- *A proven assembly line approach powered by IDMaster®, our propriety workflow software, designed to support efficient validity review, QA, merging and ongoing duplicate record management*
- *A "work-remote" methodology designed to minimize disruption to your department*
- *Frequent monitoring (daily, weekly or monthly) based on your requirements*

Our Approach

Our comprehensive approach begins with a data analysis (provided by an extract from your legacy system or a third party vendor) to uncover the possible duplicate records in your system. Next, with IDMaster®, we evaluate the validity of the duplicates, perform extra research when necessary, QA all validity decisions, update demographic fields and merge the records back in the legacy and downstream systems. We perform on-going EMPI management using the same proven assembly-line methodology. IDMaster® also provides detailed reports to help you monitor the health of your database.

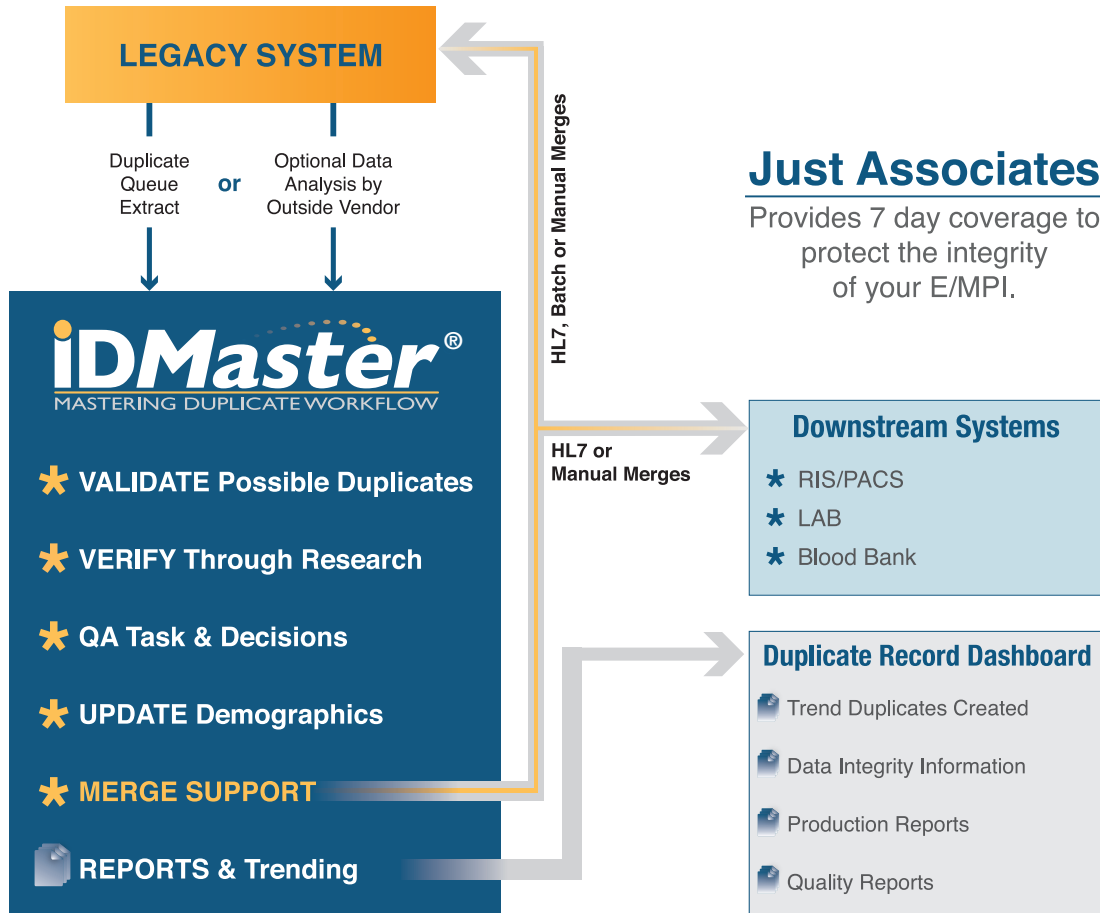
Our Staff

Our Patient Identity Experts must pass a rigorous certification process before they work with our customers. This process requires demonstrated proficiency in medical terminology, HIPAA privacy and security requirements, medical records data flow, duplicate record validity, and health information management system fundamentals. What's more, they work exclusively for us; we don't hire temporary workers. This means you will get a dedicated team of ready-to-work professionals who can assess your unique situation and start working immediately.

"Just Associates' expertise in the area of data integrity including analyzing, evaluating and merging duplicate patient data is excellent. When I heard about their IDManage® MPI Maintenance program, we immediately decided to outsource the daily management of our MPI to Just Associates."

Barb McKee, Director of Business Office Operations,
Sharon Regional Health System

Outsourced E/MPI Management



ABOUT JUST ASSOCIATES, INC.

Just Associates is a healthcare data integrity consulting firm that delivers superior value to our clients through improved data integrity. We have the process expertise and systems knowledge to deliver tailored, value-added solutions that improve your financial outcomes and business processes, support delivery of quality patient care, and meet your diverse stakeholders' expectations through improved data integrity.

Our services include: MPI Cleanup, Data Integration/Migration Consulting, MPI/EMPI and HIE Consulting, Outsourced MPI Management and Patient Access Consulting. Our software solution, IDMaster® puts workflow processes and controls in place to resolve duplicate records quickly.

For more information call 303.693.4727 or visit us at www.justassociates.com