

The Premier Provider of Patient Data Integrity Solutions

Why choose Just Associates?

Quite simply, our commitment to data integrity is at the core of everything we do. Our technical consulting services take your entire health information environment, including your people, processes and technologies, into consideration as we analyze the data captured, stored and transmitted across your information systems.

Our customized solutions result in improved data quality and patient care, enhanced revenue cycle efficiency and increased clinician satisfaction. Since 2002, we've helped hundreds of satisfied healthcare organizations including small community hospitals, large integrated health systems, RHIOs, HIOs, ACOs and health information technology vendors resolve data quality issues.

Our Expertise

Just Associates offers a full range of healthcare data integrity consulting services customized for the unique needs of our clients. Services include:

Master Patient Index Clean-Up Services

E/MPI data analysis and full scale MPI clean-up programs result in more accurate patient matching and improved data quality, revenue cycle efficiency, patient care and clinician satisfaction. We help recognize incidences of identity fraud and we support the demonstration of "Meaningful Use" by making it easier to identify unique patients.

IDManage™ – Outsourced MPI Management Services

Fully trained, experienced data integrity experts supplement the skills and bandwidth of your team to resolve your data integrity problems on an ongoing basis. We use our proprietary IDMaster® duplicate record workflow software to cost-effectively reconcile duplicate records and ensure accurate patient identification.

Patient Access Consulting

Patient registration and scheduling assessments/improvements aid the data-capture process and greatly reduce the number of newly created duplicate records.

EMPI / HIO Consulting

In-depth knowledge of HIM and patient access workflow, combined with an unmatched understanding of how data is stored in EHRs, help hospitals, IDNs and Health Information Exchange Organizations (HIOs) improve system interoperability and accurate record linking. We also assist with data model selection, data migration, integration and governance/stewardship strategies, and business process requirements to ensure successful system wide or regional data exchange practices.

IDOptimize™ – Duplicate Identification Improvement Services

Deep understanding of record matching requirements allows us to recommend system setting changes that improve overall performance. We have worked with several dozen record matching algorithms and have delivered significant improvements for both provider organizations and software vendors.

"Just Associates' extensive Epic Identity knowledge has allowed them to provide us with specific recommendations to improve the identification of true duplicates and minimize false positive duplicate pairs. We have established a true partnership that has served Vanderbilt University Medical Center well. I highly recommend Just Associates!"

Mary Reeves, RHIA, Administrative Director,
Medical Information Services
Vanderbilt University Medical Center

For more information call 303.693.4727 or visit us at www.justassociates.com

Our Approach

Not only can we help you get the most from your health information management system, Just Associates also helps you understand why you are experiencing data integrity problems in the first place. Our “teach you to fish” approach provides peace of mind, knowing the incidence of new data integrity problems will be greatly reduced.

Proven MPI Project Methodologies

Our PMI-based project management skills and deep understanding of industry best practices ensure successful completion of your project within budgetary and timeline requirements.

Unsurpassed Quality

Quality service is at the forefront of our minds. We thoroughly document and test all procedures required for a cleanup project, and all critical work performed throughout the project is subject to a comprehensive QA process.

Best Trained Staff in the Industry

Our clients benefit from a dedicated staff of experienced, internally trained Patient Identity Experts (PIEs). Our rigorous certification process requires demonstrated proficiency in medical terminology, HIPAA privacy and security requirements, medical records data flow, duplicate record validity, and health information management system fundamentals. Our “work-remote” employee model minimizes disruption to your departments and enables us to deliver the best, most cost-effective service when you need it.

ABOUT JUST ASSOCIATES, INC.

Just Associates is a healthcare data integrity consulting firm that provides superior value to clients through improved data integrity. We have the process expertise and systems knowledge to deliver tailored, value-added solutions that improve your financial outcomes and business processes, support delivery of quality patient care, and meet your diverse stakeholders' expectations through improved data integrity.

Our Health Information System Experience

We have worked with all of the major health information and ancillary systems in use today including: 3M, Affinity, Cerner, Eclipsys, Epic, GE, IDX, McKesson, Meditech, Philips, QuadraMed, Siemens, SoftMed, Sunquest, TDS and many others.

We have also mastered the algorithm fine-tuning needed in several third-party EMPI applications including Argo, IBM (Initiate Systems), Intersystem, Next gate, QuadraMed and Sun e-Index. Our knowledge of how HIO systems store and share data allows us to help optimize their data management capabilities to ensure high-quality data within your systems.

Our Clients

We have completed hundreds of projects for various sized healthcare organizations including large, multi-facility organizations and those where paper-based business processes must be maintained and then converted to an electronic format, such as public and private organizations, not-for-profit and for-profit organizations, teaching facilities and mental health facilities.

Testimonials

“Working with Just Associates was not typical of the vendor relationships we’d had in the past. The team quickly became part of our culture and worked incredibly hard to understand how things were done here and how to work within our existing systems infrastructure. The Team Lead was always available and so easy to contact, I actually forgot she wasn’t officially part of our organization!”

Grant Landsbach, RHIS, Data Integrity/EMPI Manager
Exempla Healthcare

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