

# IDManage®

## Ongoing, Outsourced MPI Management

In an era of declining budgets and limited staffing, vital functions such as medical transcription, release of information procedures and coding are often outsourced. This enables understaffed HIM departments to control costs, reduce liabilities and redirect scarce staff resources to more core responsibilities. In fact, studies show that outsourcing these functions increases productivity, efficiency and accuracy departmentally, institutionally and beyond.

As daily EMPI management takes on new prominence in today's increasingly electronic health care environment, the idea of outsourcing is taking hold in this area as well. Day-to-day challenges including time-consuming manual processes, system shortcomings, staff turnover and a growing backlog of data issues can be addressed with one cost-effective solution.

Our ongoing MPI management solution leverages our trained, experienced staff and our technology to help you maintain a healthy database.

MPI Clean-Up

IDManage®  
Ongoing, Outsourced MPI Management

Data Integrity Consulting

HIPAA Privacy



Just Associates provides consulting services that decrease data integrity issues and minimize the ongoing costs of maintaining patient data quality.

We focus on helping healthcare organizations identify and resolve these issues and ensure accurate patient matching.

“Just Associates’ expertise in the area of data integrity including analyzing, evaluating and merging duplicate patient data is excellent. When I heard about their IDManage® MPI Maintenance program, we immediately decided to outsource the daily management of our MPI to Just Associates.”

**Barb McKee**  
 Director of Business Office Operations  
 Sharon Regional Health System



Our “work-remote” model minimizes disruption to your departments and enables us to deliver the highest quality, most cost-effective service when you need it. Our clients benefit from a dedicated staff of experienced, Patient Identity Experts who have completed our rigorous certification program, IDCertify™.

## IDManage® the customized, ongoing, outsourced EMPI management service provides:

- Seven day-per-week coverage, eliminating staffing headaches
- Time and cost savings, similar to those found with outsourced transcription, ROI and billing services
- A remote, efficient and experienced workforce, resulting in higher output and improved quality of services
- IDMaster®, our propriety workflow software, designed to support efficient validity review, QA, merging and ongoing duplicate record management
- A “work-remote” methodology designed to minimize disruption to your department
- Frequent monitoring (daily, weekly or monthly) based on your requirements
- Duplicate Record Dashboard provides actionable business intelligence that can guide staff training and reduce the creation of new duplicates

