

The Premier Provider of Patient Data Integrity Solutions

Our commitment

Data integrity is at the core of everything we do. Our technical consulting services take your entire health information environment, including your people, processes and technologies, into consideration as we analyze the data captured, stored and transmitted across your information systems.

Our customized solutions result in improved data quality and patient care, enhanced revenue cycle efficiency and increased clinician satisfaction. Since 2002, we've helped hundreds of satisfied healthcare organizations including small community hospitals, large integrated health systems, RHIOs, HIOs, ACOs and health information technology vendors resolve patient matching issues.

Our approach

Proven MPI Project Methodologies Our PMI-based project management skills and deep understanding of industry best practices ensure successful completion of your project within budgetary and timeline requirements.

Not only can we help you get the most from your health information management system, Just Associates also helps you understand why you are experiencing data integrity problems in the first place. Our "teach you to fish" approach provides peace of mind, knowing the incidence of new data integrity problems will be greatly reduced.

MPI Clean-Up

IDManage®
Ongoing, Outsourced MPI Management

Data Integrity Consulting

HIPAA Privacy



Just Associates is a healthcare consulting firm that provides superior value to clients through improved data integrity. We have the process expertise and systems knowledge to deliver tailored, value-added solutions that improve your financial outcomes and business processes, support delivery of quality patient care, and meet your diverse stakeholders' expectations through improved patient matching.

“Just Associates did more than clean up our data. They taught us how to perform data cleanup processes in a more formal way. It’s like the old adage, ‘Teach a man to fish and you’ll feed him for a lifetime.’ By implementing their suggestions, practices and tools, we have been able keep our data cleaner on an ongoing basis”

Grant Landsbach, RHIA
Data Integrity Manager
Sisters of Charity of Levenworth Health Systems



Our “work-remote” model minimizes disruption to your departments and enables us to deliver the highest quality, most cost-effective service when you need it. Our clients benefit from a dedicated staff of experienced, Patient Identity Experts who have completed our rigorous certification program, *IDCertify™*.

We thoroughly document and test all procedures required for a clean-up project, and all critical work performed throughout the project is subject to a comprehensive QA process. Our focus on quality has contributed to our reputation as the best in the industry.

We have worked with all of the major health information and ancillary systems in use today. We have also mastered the algorithm fine-tuning needed in several third-party EMPI applications.

Our expertise

Just Associates offers a full range of healthcare data integrity services customized for the unique needs of our clients. Services include:

Master Patient Index Clean-Up Services

E/MPI data analysis and full scale MPI clean-up programs result in more accurate patient matching and improved data quality. We help recognize incidences of identity fraud and we support the demonstration of “Meaningful Use” by making it easier to identify unique patients.

IDManage®– Outsourced MPI Management Services

Our fully trained, experienced data integrity experts supplement the skills and bandwidth of your team to resolve your data integrity problems on an ongoing basis. We use our proprietary *IDMaster®* duplicate record workflow software to cost-effectively research, validate, and merge duplicate records to ensure accurate patient identification. Our flexible staffing model provides the coverage you need when you need it.

Data integrity consulting

Patient Access Consulting

Patient registration and scheduling assessments/ improvements aid the data-capture process and greatly reduce the number of newly created duplicate records.

IDOptimize®– Patient Matching Algorithm Optimization

Deep understanding of record matching requirements allows us to recommend system setting changes that improve overall performance. We have worked with several dozen record matching algorithms and have delivered significant improvements for both provider organizations and software vendors.

EMPI/HIO Consulting

In-depth knowledge of HIM and patient access workflow, combined with an unmatched understanding of how data is stored in EHRs, help hospitals, IDNs and Health Information Exchange Organizations (HIOs) improve system interoperability and accurate record linking. We also assist with data model selection, data migration, integration and governance/stewardship strategies, data integrity team development, and business process requirements to ensure successful system wide or regional data exchange practices.

HIPAA Privacy Consulting

Minimize your exposure to OCR non-compliance fines and costly corrective action plans. Our risk analysis helps covered entities and business associates identify gaps in policies, procedures and training as well as provide recommendations for improving HIPAA compliance.