

HIE CONSULTING SERVICES

Just Associates has the systems expertise required to help Regional Health Information Exchanges (RHIOs) dramatically improve the accuracy of record linking, fine-tune record-matching algorithms, upgrade the overall health of their databases and optimize the performance of their systems.

Though years of industry experience, we have developed an unmatched understanding of how to obtain and maintain clean MPIs and successfully connect MPIs within Integrated Delivery Networks and Health Information Exchanges. We can also help you identify and define your EMPI requirements and fine-tune your systems after implementation to improve delivery of patient care, manage costs and streamline related processes.

Our Tools and Technology

Record Linking and Matching - Record linking is a key problem in healthcare delivery, especially when large numbers of records come into play across multiple systems. Our consultants have experience with virtually all record-matching algorithms on the market, and we can optimize your settings to improve accuracy. Record matching quality is critical to the success of any RHIO, and it is the cornerstone of our expertise.

EMPI Requirements Definition and RFP Creation - Our consultants take a comprehensive approach to understanding your EMPI needs. We can assess your goals for record linking, help document your EMPI functional and system requirements, assist you with writing your RFP, walk you through the various first and second tier product offerings available and provide recommendations on the solution that best fits your needs.

EMPI Configuration - Proper configuration is essential in the prevention of patient identification issues and problems. Our in-depth understanding of database structure and the implications of the choices made during system design can help you mitigate risk and implement the optimal configuration.

System Interface Consulting - System interfaces either contribute to overall data integrity or represent a weak link that can cause costly data integrity failures. Determining which classification a specific interface falls into requires a mature understanding of system complexities. Because of our experience with different systems, we can provide proper testing scenarios that will help you expose hidden weaknesses.

Data Mapping - Our consultants will work hand-in-hand with you to ensure accurate mapping and avoid expensive data integrity issues. For example, we'll make sure that fields are mapped correctly into the receiving system and that table-driven values are converted properly.

EMPI Cleanup - A cornerstone to the success of any system exchanging healthcare information is the accurate linking of patient data. As multiple systems are added the potential for duplicate records increases. We provide the technology and trained staff to identify and resolve duplicate, overlap and overlay records that can compromise the effectiveness of your efforts to accurately exchange information.

Outsourced E/MPI Management - A complete, on-going EMPI management solution from Just Associates provides freedom from day-to-day challenges like time-consuming manual processes, system shortcomings, staff turnover and a growing backlog of data issues. Services provided by our efficient, remote workforce result in higher output and improved data quality. Our proprietary software, IDMaster® speeds the validity review, QA, merging and on-going maintenance processes.

ABOUT JUST ASSOCIATES, INC.

Just Associates is a healthcare data integrity consulting firm that delivers superior value to our clients through improved data integrity. We have the process expertise and systems knowledge to deliver tailored, value-added solutions that improve your financial outcomes and business processes, support delivery of quality patient care, and meet your diverse stakeholders' expectations through improved data integrity.

Our services include

- ◆ MPI Clean-up
- ◆ HIE and EMPI Consulting
- ◆ Outsourced MPI Management
- ◆ Data Migration Consulting
- ◆ Patient Access Consulting
- ◆ HIS-specific Consulting

Our software solution, IDMaster® puts workflow processes and controls in place to resolve duplicate records quickly.



For more information call 303.693.4727 or visit us at www.justassociates.com