ID*Master*® Duplicate Record Workflow Software

There is little debate. While eliminating duplicate MPI records is exceptionally important, it can be a tedious, labor intensive and time-consuming task. The time spent reviewing and validating a lengthy list of potential duplicates can be a serious drain on your resources - resources you would rather have working on other important efforts.

That is why Just Associates developed ID*Master*®. With ID*Master*, we can reduce the time and resources dedicated to reconciling potential duplicate pairs, as well as overlap and overlay records. That is because ID*Master* incorporates an understanding of the workflow, making the review and reconciliation process efficient and intuitive.

And because ID*Master* is used by Just Associates for the work we do on all of our cleanup and outsourced MPI management projects, it is a tried and tested solution that will work well for any situation.

Supports Timely Review

ID*Master* was designed to reduce the time and effort associated with duplicate review and reconciliation. For example, it enables a customizable, side-by-side view of potential duplicates, with highlighting applied to those fields where discrepancies exist.

Further, data fields can be laid out in a manner that makes the most sense, so issues can be identified and analyzed quickly. What's more, users can import and view supplemental data with MPI data to assist with decision-making.

Built for Flexibility

Because each organization employs a slightly different workflow, ID*Master* is built with flexibility in mind. It is customizable to match any unique review process, supporting the steps involved in identifying and validating possible duplicates and multiples.

ID*Master* also includes functionality to insert checkpoints to allow for improved quality assurance. It tracks and documents each step involved in the workflow, keeping the process straightforward and thorough. ID*Master* also features productivity tracking, showing activity by user, while an audit log keeps track of the type of errors and error corrections made by each user, management can stay on top of the performance of the process and those supporting it.

Capabilities that Go Beyond Duplicate Review

Beyond review of duplicate pairs, ID*Master* is unique in its ability to support review of multiple duplicates. With ID*Master*, you can view up to eight possible duplicates in a single view, rather than having to view each pair combination one at a time. ID*Master* eliminates this headache, while helping reduce the possibility of merging the wrong records.

Control over Merging Duplicates

While other tools attempt to eliminate user interaction and decision making by incorporating automation, ID*Master* looks to lessen an individual's time burden, while providing control over the process. For instance, ID*Master* supports human review and quality assurance before records are merged.

Once decisions are final, ID*Master* produces an export file of confirmed duplicates, non-duplicates, and those records requiring additional research. ID*Master* further supports merging records in downstream systems – such as radiology, pharmacy and lab systems – to help reduce manual steps and associated costs.

Complete Reporting

ID*Master* reports provide a complete view of effort, as well as key insight of where problems might be emanating. For example, one can determine if duplicate records might be a result of patient registration, shedding light on where procedures should be adjusted or performance assessed.

ID*Master* reports also include a list of records to merge, a management summary of duplicates by data, user and department, and a report of those records that require demographic updating.

A Tool Built with Experience Behind It

Just Associates has taken the knowledge and experience we have gained from hundreds of MPI cleanup projects to develop the intelligent capabilities found in ID*Master*. It incorporates flexible and customizable functionality to support your organization's unique workflow, introducing efficiencies into a process that has been long-known for draining time, resources and energy. With resources being a precious commodity and time an important asset, ID*Master* provides a direct solution now and for the future.

A Complete, Outsourced E/MPI Management Solution

Our Repair™ remote cleanup services are powered by ID*Master* to create a comprehensive outsourced MPI management solution. We will host ID*Master* on our servers or yours for our own use. Our fully-trained, experienced staff will access your systems remotely, analyze, review and resolve possible duplicate records in your legacy and downstream systems.

Let our team of experts relieve your staff of these tedious, on-going, day-to-day efforts and free them to work on other, more strategic tasks.

ABOUT JUST ASSOCIATES, INC.

Just Associates is a healthcare data integrity consulting firm that delivers superior value to our clients through improved data integrity. We have the process expertise and systems knowledge to deliver tailored, value-added solutions that improve your financial outcomes and business processes, support delivery of quality patient care, and meet your diverse stakeholders' expectations through improved data integrity.

Our services include: MPI Cleanup, Data Integration/ Migration Consulting, MPI/EMPI and HIE Consulting, Outsourced MPI Management and Patient Access Consulting. Our software solution, IDMaster® puts workflow processes and controls in place to resolve duplicate records quickly.

For more information call 303.693.4727 or visit us at www.justassociates.com