

### Why choose Just Associates?

*Quite simply, our commitment to data integrity is at the core of everything we do. Our technical consulting services take your entire health information environment, including your people, processes and technologies, into consideration as we analyze the data captured, stored and transmitted across your information systems.*

*Our customized solutions result in improved data quality and patient care, enhanced revenue cycle efficiency and increased clinician satisfaction. Since 2002, we've helped hundreds of satisfied healthcare organizations including small community hospitals, large integrated health systems, RHIOs, HIEs, ACOs and health information technology vendors resolve data quality issues.*

*Our team of experienced health information management and technology consultants ensures that our clients effectively identify and understand requirements, select the best solutions, and get the most from the technologies they implement.*

### Our Expertise

Just Associates offers a full range of healthcare data integrity consulting services customized for the unique needs of our clients. Services include:

#### **Master Patient Index Services**

E/MPI data analysis, full-scale MPI clean-ups and on-going maintenance programs are designed to improve data quality results, patient care, revenue cycle efficiency, and clinician satisfaction. We help you identify incidences of identity fraud and we support the demonstration of "Meaningful Use" by making it easier to identify unique patients.

#### **Data Migration**

Data conversion planning, data mapping, interface testing, ICD-10 preparation and HL7 messaging and processing ensure the accurate exchange of data.

#### **Patient Access Consulting**

Patient registration and scheduling assessments and improvements aid the data-capture process and greatly reduce the number of newly created duplicate records.

#### **Health Information Exchange Consulting**

Data model selection strategies, implementations, data stewardship, business process requirements and record matching algorithm optimization ensure successful system-wide or regional data exchange practices.

#### **Outsourced MPI Management Services**

Fully trained, experienced data integrity experts to supplement the skills and bandwidth of your team. We use sophisticated record-matching algorithms and our proprietary IDMaster<sup>®</sup> duplicate record workflow software to analyze and resolve your data integrity problems on an ongoing basis in a cost-effective manner.

#### **Enterprise Master Patient Index (EMPI) Consulting**

Requirements definition and system selection assistance as well as implementation and record matching algorithm fine-tuning.

#### **IDMaster<sup>®</sup>**

New duplicate workflow software designed to improve efficiency in validating and resolving duplicate records while controlling costs.

*"Working with Just Associates was not typical of the vendor relationships we'd had in the past. The team quickly became part of our culture and worked incredibly hard to understand how things were done here and how to work within our existing systems infrastructure. The Team Lead was always available and easy to contact, to the point that I had forgotten that she wasn't officially part of our organization!"*

Grant Landsbach, RHIA, Data Integrity / EMPI Manager,  
Exempla Healthcare

For more information call 303.693.4727 or visit us at [www.justassociates.com](http://www.justassociates.com)

## Our Approach

Not only can we help you get the most from your health information management systems, we'll help you understand why you are experiencing data integrity problems in the first place. We'll also show you how to prevent new issues from occurring. Our "teach you to fish" approach provides peace of mind that the incidence of new data integrity problems will be greatly reduced.

### ***Proven MPI Project Methodologies***

Our PMI-based project management skills and deep understanding of industry best practices ensure successful completion of your project within budgetary and timeline requirements.

### ***Unsurpassed Quality***

Quality service is at the forefront of our minds. We thoroughly document and test all procedures required for a cleanup project, and all critical work performed throughout the project is subject to a comprehensive QA process.

### ***The Best Trained Staff in the Industry***

We have a dedicated staff of experienced, internally trained Patient Identity Experts (PIEs), so our clients receive the benefits only the top healthcare data professionals can offer. Our employees work exclusively for us, which means they are trained and ready when you are. Our rigorous certification process requires demonstrated proficiency in medical terminology, HIPAA privacy and security requirements, medical records data flow, duplicate record validity, and health information management system fundamentals. What's more, our "work-remote" philosophy minimizes disruption to your departments and enables us to deliver the best service in a cost effective, efficient manner.

## ABOUT JUST ASSOCIATES, INC.

*Just Associates is a healthcare data integrity consulting firm that delivers superior value to our clients through improved data integrity. We have the process expertise and systems knowledge to deliver tailored, value-added solutions that improve your financial outcomes and business processes, support delivery of quality patient care, and meet your diverse stakeholders' expectations through improved data integrity. Our services include: MPI Cleanup, Data Integration/Migration Consulting, MPI/EMPI and HIE Consulting, Outsourced MPI Management and Patient Access Consulting. Our new software solution, IDMaster® helps you put workflow processes and controls in place to resolve duplicate records quickly.*

## Our Health Information System Experience

We have worked with all of the major health information and ancillary systems in use today including: Siemens, McKesson, Cerner, Epic, Eclipsys, TDS, Meditech, QuadraMed, Affinity, GE, IDX, Sunquest, Phillips, SoftMed, 3M and many others. We also have mastered the algorithm tuning needed in several third-party EMPI applications including Sun e-Index, QuadraMed and IBM (Initiate Systems). Our knowledge of how these systems and virtually all HIE systems store and share data allows us to help optimize their data management capabilities and ensure high-quality data within your systems.

## Our Clients

We have completed hundreds of projects within various sized healthcare organizations including large, multi-facility organizations and those where paper-based business processes must be maintained and then converted to an electronic format, such as public and private organizations, not-for-profit and for-profit organizations, teaching facilities and mental health facilities.

*"Just Associates came to our aid when our MPI was in a drastically unstable state due to a data conversion. They came in and gained a thorough understanding of our complex healthcare business and the nature of our problem. With the highest levels of efficiency, professionalism, and expertise, they were able to remedy our problem in a fraction of the time it would have taken internal resources to complete!"*

Michael Lauf, Operations Manager,  
The Children's Hospital Denver

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